

Federal Communications Commission



The Federal Communications Commission (FCC) is an independent United States government agency. The FCC was established by the Communications Act of 1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions. The Commission enforces regulations that were designed to ensure competition among cable companies, satellite companies and other entities that offer video programming services to the general public. This includes issues such as, mandatory carriage of television broadcast signals, commercial leased access, program access, over-the-air reception devices, open video systems, commercial availability of set-top boxes and the accessibility of closed captioning and video description on television programming.

FCC General Contact Information

Mail: Federal Communications Commission
Consumer and Governmental Affairs Bureau
445 12th Street, SW Washington, D.C. 20554

Phone: 1-888-CALL-FCC (1-888-225-5322)
1-888-Tell-FCC (1-888-835-5322)

Fax: 1-866-418-0232

Web: www.fcc.gov/cgb

FCC Television and Cable Information

<http://www.fcc.gov/encyclopedia/faqs-television-and-cable>

FCC Form 395: Common Carrier Annual Employment Report & Discrimination Complaint Requirement

http://www.bvu-optinet.com/data_elements/FCC_395_Filing.pdf

Want to contact us?

If you have any questions, suggestions or wish to contact us, please reach us as follows:

Phone: 1-866-835-1288
Web: www.bvu-optinet.com
Mail: BVU
15022 Lee Highway
Bristol, VA 24202

Phone Regulatory Information

To make an inquiry or file a complaint regarding your telephone service regulation, you may contact your applicable state regulatory body listed below.

VA State Corporation Commission (VSCC)
P.O. Box 1197
Richmond, VA 23218
800-552-7945
www.scc.virginia.gov

Tennessee Regulatory Authority
502 Deaderick Street, 4th Floor
Nashville, TN 37243
800-342-8359
www.tn.gov/tra

North Carolina Utilities Commission
4325 Mail Service Center
Raleigh, NC 27699-4300
866-380-9816
Consumer.services@psncuc.nc.gov

S.C. Office of Regulatory Staff
Consumer Services Division
1401 Main Street, Suite 900
Columbia, SC 29201
800-922-1531

Cable Franchise Information

County Administrator, Washington County, VA
205 Academy Drive, Abingdon, VA 24210
276-676-6202 FCC CUID: VA0624

City Manager, City of Bristol
497 Cumberland St, Bristol, VA 24201
276-645-7300 FCC CUID: VA0622

Town Manager, Town of Abingdon
133 W. Main St. Abingdon, VA 24212
276-628-3167 FCC CUID: VA0621

Regulatory information may be obtained from the Federal Communications Commission - Cable Services Bureau - Consumer Protection Division, 445 12th Street S.W., Washington DC 20554, or call 1-202-418-7200.